

HEDIS Best Practices

Well Child Visits

Develop a checklist, smart set, or template to capture all HEDIS measures on the wellness visits such as:

Include in template:

- Immunizations (check in CAIR what is needed)
- Wellness Visit (Telehealth counts towards this measure)
- Lead Level testing
- Topical Fluoride Varnish
- Developmental Screening – first 3 years
- Review Anthem and Alliance HEDIS 2023 measures for coding
- Before member leaves the office schedule the next visit
- Utilize health/red flag alerts

Reports sent by CFMG

- Check Initial Health Appointment (IHA) reports for new members sent by CFMG by the fifteenth of the month.
- HEDIS Performance Reports – Review reports first week of every month. Note you will receive two emails; first email includes a passcode to open your HEDIS report and the second email includes your HEDIS report that you will open with the passcode sent in first email.

Appointments

- If patient coming in for sick visit and due for wellness, conduct well-visit at the same time.
- Schedule follow up appointments upon discharge/or include on member outreach list especially for 0–15-month visits.
- Offer back-to-back sibling appointments.

How to reduce No-Shows/Outreach

- Send automatic reminders via calls/texts 1-2 days before the appointment date and get confirmation or call before appointment date. Send reminder text/voice message to patients for next visit and to schedule upcoming visits.

Immunizations

California Immunization Registry (CAIR): Bill AB 1797: Providers who administer vaccines are required to enter immunization information into CAIR.

CAIR FAQ on AB 1797: <https://www.cdph.ca.gov/Programs/CID/DCDC/CAIR/Pages/AB1797-Registry->

Enter historical vaccines, whether given by your site or by another provider, into CAIR.

CAIR User Guide: <https://www.cdph.ca.gov/Programs/CID/DCDC/CAIR/Pages/CAIRTraining->