

CHANGING DOCTORS >



Having a doctor (also called a primary care provider or PCP) that you can trust and talk to is very important to your health. You can find a list of PCPs who are in our network our online [Alliance Provider Directory](#).

You can choose any PCP who is accepting new patients. To submit your choice, please log into your [Alliance Member Portal](#) or call:

Alliance Member Services Department

Monday – Friday, 8 am – 5 pm

Phone Number: [1.510.747.4567](tel:1.510.747.4567)

Toll-Free: [1.877.932.2738](tel:1.877.932.2738)

People with hearing and speaking impairments (CRS/TTY): [711/1.800.735.2929](tel:711/1.800.735.2929)

Your new choice will become your PCP on the first day of the next month after you make the change.

You can choose a new PCP at any time for any reason. The PCP you pick must be taking new patients. If you need help choosing a PCP,

How to Change Primary Care Physicians

On-Line Alliance:

Have the member go to alamedaalliance.org, have member log in and it will be on the home page, Change Primary Care Physician. They first must have a log in. See attached image.

Or the member can call Alliance Member Services: 510-747-4567