



CHILDREN FIRST MEDICAL GROUP

# California Programs for Managed Medi-Cal

- California Children's Services (CCS)
- Child Health and Disability Prevention Programs
- Early Intervention (EI)/Early Start (ES)
- Developmentally Disabled Services (DDS)
- Regional Centers
- Initial Health Appointment (IHA)
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# California Children's Services (CCS)

- California Children's Services (CCS) is a statewide program for children 0-21 years old.
- CCS financial eligibility is automatic with their Medi-Cal coverage.
- Treats children with certain physical limitations and chronic health conditions or diseases (<https://www.dhcs.ca.gov/services/ccs/Pages/default.aspx>)
- Specific medically eligible conditions include but are not limited to chronic medical conditions such as cystic fibrosis, hemophilia, cerebral palsy, etc).
- Providers who know the CFMG member has a CCS-eligible condition and/or an open case should obtain authorization for services for that condition directly from CCS.
- **CCS can be contacted directly at:**
  - **Alameda County: (510) 208-5970**
  - **Santa Clara : (408) 793-6200**
- If the condition is not CCS medically eligible or if CCS eligibility is uncertain, providers follow the CFMG authorization procedures.



## Coordination of Care

- Children with CCS-eligible conditions should still see their PCP for primary case management, routine care, urgent care of non-eligible conditions, and for preventive care, including immunizations.
- CFMG relies on PCPs to coordinate services with CCS specialty providers. If the member is eligible for CCS services, CCS will provide medical case management for the specific CCS condition.

# Child Health and Disability Prevention Program (CHDP)

## What is Child Health and Disability Prevention Program (CHDP)?

- A preventative program that delivers periodic health assessments to low-income children and youth using American Academy of Pediatrics Bright Futures guidelines. Also involved in community activities (Fluoride varnish training) and the Gateway Program (transition program for entry into Medi-Cal).

**This program is due to end on June 30, 2024.**

## Transition of Child Health and Disability Program

- Senate Bill (SB) 184 authorizes the Department of Health Care Services (DHCS) to transition the Child Health and Disability Prevention (CHDP) Program effective July 1, 2024. Transitioning the CHDP Program aligns with the Department's goal under CalAIM to reduce administrative complexities, enhance coordination of care and whole person care approach, and increase standardization of care across Medi-Cal by consolidating care responsibilities for children/youth under the Medi-Cal managed care plans. We will keep you updated as the transition plan is announced.

## Where are they located?

### Alameda County

1100 San Leandro Blvd, Third Floor,  
San Leandro, Ca 94577  
Phone: (510) 618-2070  
Email: <https://acphd.org/chdp/>

### Berkeley

1947 Center Street, 2nd Floor  
Berkeley, CA 94704  
(510) 981-5300  
Email:  
[PublicHealth@CityofBerkeley.info](mailto:PublicHealth@CityofBerkeley.info)

### Santa Clara County

1993-B McKee Road  
San Jose, CA 95116  
(800) 689-6669

<https://publichealth.sccgov.org/home>



# Early Intervention- Early Start

## What is Early Intervention-Early Start?

- California's Early Intervention Program, is known as Early Start, is a program for infants and toddlers from birth to three years of age at risk for developmental delays or with special developmental needs and their families. For children under three diagnosed with a hearing loss there is a simplified referral process for the California Early Start Program

<https://www.dds.ca.gov/services/early-start/early-start-publications-resources-and-program-guidance/program-guidance-materials/> <https://www.dds.ca.gov/services/early-start/>

## How Does it Work?

- **CFMG Primary Care Physicians can refer members for this program.** The physician or hospital will initiate the referral directly to the Regional Center.
- The point of entry to early intervention services is the Regional Centers. Regional Center for the East Bay works in partnership with other agencies to coordinate and support the children.
- All infants and toddlers potentially eligible for a regional center program will be evaluated by the Regional Center to determine eligibility for Early Start. For Alameda and Contra Costa counties these go to the Regional Center of the East Bay <https://www.rceb.org/>

## Locations?

- Regional Center Early Start Intake <https://www.dds.ca.gov/services/early-start/family-resource-center/regional-center-early-start-intake-and-family-resource-centers/>
- **Alameda County** – Early Start Intake: (510) 618-6195. Family Resource Center: Family Resource Navigators: (510) 547-7322 email: [info@familyresourcenavigators.org](mailto:info@familyresourcenavigators.org) [www.familyresourcenavigators.org](http://www.familyresourcenavigators.org)
- **Santa Clara County** intake: (408) 392-3801 or (800) 404-5900 (visual, hearing or orthopedic impairment. Fax (408) 392-3821 <https://www.sccoe.org/depts/educational-services/Pages/earlystart.aspx>



# Developmentally Disabled Services (DDS) and Regional Centers

- **California Department of Developmental Services is an agency through which California provides services and supports individuals with Developmental disabilities.**
- These disabilities include intellectual disability, cerebral palsy, epilepsy, autism and related conditions. Services are provided through developmental centers and regional centers. The regional centers serve as a local resource to help find and access services and support.
- **Regional Centers**

## Alameda County/Referrals

500 Davis Street, Suite 100

San Leandro, CA 94577

(510) 618-6100 Videophone: (510)394-1835

FAX: 510-678-4100

Website: <http://www.rceb.org>

## Santa Clara County/Referrals

6203 San Ignacio Avenue, Suit 200

San Jose, CA 95119

Phone: (408) 374-9960

Website: <https://www.sanandreasregional.org/>





# Initial Health Appointment (IHA)

## How the IHA's are Distributed to CFMG Providers

- Once a month, CFMG faxes the IHA reports for Anthem Blue Cross and Alameda Alliance for Health to the primary care physician offices.
- The PCP is responsible for checking eligibility, contacting the member and scheduling the IHA within 120 days.

## Screening Tools

For children, the IHA must consist of the elements found in the most recent periodicity schedule recommended by the Bright Futures Guidelines of the American Academy of Pediatrics (AAP). PCPs must provide preventive health visits for all members through 21 years of age at times specified by the most recent AAP periodicity schedule. The schedule requires more frequent visits than the periodicity schedule of the Child Health and Disability Prevention (CHDP) program. The IHA must bring members up to date with all currently recommended preventive services and include all assessment components required by the CHDP for the younger age nearest to the child's current age.

For more detail guidelines please visit the CFMG website: [https://www.childrenfirstmedicalgroup.com/\\_files/ugd/0abdd2\\_d7f5f75e705f4f0095c1250ec0c3da86.pdf](https://www.childrenfirstmedicalgroup.com/_files/ugd/0abdd2_d7f5f75e705f4f0095c1250ec0c3da86.pdf)

# Language Assistant Programs

	ALLIANCE	ANTHEM
<b>Face to Face:</b>	X	With 3 business days notice
<b>Over the phone:</b>	On demand: 510-809-3986 pin code 1002	800-407-4627 after hours 800-224-0336
<b>CRS/TTY:</b>	California Relay Service number 711	711/ TTY Only 800-735-2922 after hours 800-368-4424
<b>Notice:</b>	5 business days notice	72 hours notice
<b>Form:</b>	<a href="https://alamedaalliance.org/wp-content/uploads/Interpreter-Services-Request-Form_03252021.pdf">https://alamedaalliance.org/wp-content/uploads/Interpreter-Services-Request-Form_03252021.pdf</a>	<a href="https://providers.anthem.com/docs/gpp/california-provider/CA_CAID_InterpreterServicesDesktopReference.pdf?v=202111221735">https://providers.anthem.com/docs/gpp/california-provider/CA_CAID_InterpreterServicesDesktopReference.pdf?v=202111221735</a>
<b>Fax:</b>	855-891-9167	
<b>Phone:</b>	510-747-4510 Provider Services 510-809-3986 (Over Phone-24/7)	Provider Services 800-224-0336 (24/7)
<b>Email:</b>	N/A	<a href="mailto:Support@anthem.com">Support@anthem.com</a>

# Transportation Services

## Anthem Blue Cross

Non-Emergency Medical Transportation Non-emergency medical transportation (NEMT), which may require prior authorization, allows members to be transported to medical appointments for covered services, transferred from a hospital to another hospital, facility or home.

- ModivCare will help Anthem Blue Cross members manage their rides to and from medically necessary medical appointments including rides by livery, ambulance or mass transit.
- Routine transportation is an Anthem Blue Cross value-added benefit, so there is no additional cost for this service to these members.
- Members can call (877) 931-4755 (Monday-Friday) to arrange for transportation through ModivCare at least 7 business days for new riders and 5 business days for existing riders.



## AlamedaAlliance

Medical Transportation may be available to you. Benefits include: EMT –Emergency Medical Transportation  
NEMT- Non-Emergency Medical Transportation

NEMT must be used when:

It is approved in advance by the Alliance with a written authorization by a doctor. It is physically or medically needed as determined with a written authorization by a doctor; or you are not able to physically or medically use a bus, taxi, car, or van to get to your appointment. You need help from the driver to and from your residence, vehicle, or place of treatment due to a physical or mental disability.

To arrange or follow up on a request for transportation, please call:  
Alliance Transportation Services Toll-Free: 1.866.791.4158.

Please call at least three (3) business days before your appointment. Your doctor will be required to submit documentation in order to process the request. For urgent appointments, please call as soon as possible.

Please have your Alliance member ID card ready when you call.

Here is the link to the Physician Certification Form – Request for Transportation:  
<https://www.modivcare.com/sites/default/files/file/2021-08/Alameda%20Alliance%20PCS%20Form%202018%201.pdf>



# Palliative Care

## **Anthem Blue Cross**

Anthem covers hospice care and palliative care for children and adults, which help reduce physical, emotional, social, and spiritual discomfort.

Palliative care is patient and family-centered care that improves quality of life by anticipating, preventing, and treating suffering. Palliative care does not require the member to have a life expectancy of six months or less.

Palliative care may be provided at the same time as curative care.

Palliative care includes:

- Advance care planning
- Palliative care assessment and consultation
- Plan of care including, but not limited to:
  - A doctor of medicine or osteopathy
  - A physician assistant
  - A registered nurse
  - A licensed vocational nurse or nurse practitioner

## **Alameda Alliance**

The Alliance covers in-home palliative care services for members with a life-threatening illness. Palliative care is a special service that helps relieve symptoms such as pain, nausea, or anxiety that can happen when someone has a very difficult illness. A palliative care nurse or social worker can come to your home to talk to you and your family about how to take care of your symptoms. Palliative care services can be given while you are getting regular medical care from your doctor or clinic. You do not have to stop getting care that might cure you.

Palliative care services can be given to children with any life-threatening diagnosis or illness.



# Thank you! Questions?

Should you need any additional resources related to this information, please contact Sharon Wright, Provider Relations Manager at [Sharon.Wright@ucsf.edu](mailto:Sharon.Wright@ucsf.edu)

