

# You're going places. Let us help you get there.

Trouble getting to the doctor should never stand between you and your health. We help Medi-Cal members get where they need to be. We'll help you get to medical and non-medical appointments and services.

## To get a ride:

1. Call Anthem Blue Cross Transportation Reservations at **1-877-931-4755** at least 5 business days before your appointment, not including the day you call, weekends or holidays.
2. Give the member ID # listed on your member ID card.
3. If it's your first time calling, give your primary care doctor's name, phone and fax numbers. You must also give the name of the doctor you are visiting and his or her address.

[www.anthem.com/ca/medi-cal](http://www.anthem.com/ca/medi-cal)

## Questions?

If you live in Los Angeles, call us at 1-888-285-7801 (TTY 711). All others should call 1-800-407-4627 (TTY 1-888-757-6034). We're available Monday through Friday from 7 a.m. to 7 p.m. Pacific time.



Anthem Blue Cross follows Federal civil rights laws. We don't discriminate against people because of their:

- Race • Color • National origin • Age • Disability • Sex

Do you need help with your health care, talking with us or reading what we send you? We provide our materials in other languages and formats, including Braille, large print and audio at no cost to you. Call us toll free at 1-888-285-7801 (TTY 711) (L.A. Care); 1-800-407-4627 (TTY 1-888-757-6034) (Medi-Cal).

¿Necesita ayuda con su cuidado de la salud, para hablar con nosotros o leer lo que le enviamos? Proporcionamos nuestros materiales en otros idiomas y formatos, incluyendo Braille, letras grandes y audio sin costo para usted. Llámenos a la línea gratuita al 1-888-285-7801 (TTY 711) (L.A. Care); 1-800-407-4627 (TTY 1-888-757-6034) (Medi-Cal).

您在醫療保健、向我們諮詢、或是閱讀我們寄給您的資料時有需要任何的幫助嗎？我們以其他語言和格式提供我們的資料，包括點字、大型字體印刷和音訊格式，您無需支付任何費用。請撥打免費電話 1-888-285-7801 (TTY 711) (L.A. Care); 1-800-407-4627 (TTY 1-888-757-6034) (Medi-Cal)。

---

Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Blue Cross of California Partnership Plan, Inc. are independent licensees of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. Blue Cross of California is contracted with L.A. Care Health Plan to provide Medi-Cal Managed Care services in Los Angeles County.