



Important Notice: Change Healthcare Cyber Security Attack

Children First Medical Group, Inc. (CFMG) is sharing this notice to inform you about an important update regarding the clearinghouse vendor **Change Healthcare (aka Emdeon)**.

On Wednesday, February 21, 2024, CFMG received notice of a cyber security attack incident with Change Healthcare. All data exchanges with Change Healthcare were disconnected immediately.

If you have been submitting electronic claims for CFMG members through Change Healthcare (aka Emdeon), please consider the following options until a resolution is in place:

- We are contracted with Office Ally clearinghouse. If you can submit electronic claims through Office Ally, our payor ID is 94321.
- You may also send paper claims to our post office box:
Children First Medical Group, Inc.
P.O. Box 99680
Emeryville, CA 94662

We continue to monitor the situation.

If you have any questions or concerns, please call Michael McCarty, Claims Manager at (510) 428-3725.

Thank you for taking care of the children!