

Important Notice: The Alliance is Insourcing Mild-to-Moderate and Autism Spectrum Disorder (ASD) Behavioral Health Care Services

Alameda Alliance for Health (Alliance) values our dedicated provider partner community. We have an important announcement that we would like to share with you regarding behavioral health care services.

Effective Saturday, April 1, 2023, behavioral health services will be administered directly by the Alliance, and we will no longer contract with Beacon Health Options (Beacon). This means the Alliance will perform all administrative services previously handled by Beacon, including contracting with behavioral health (BH) and autism spectrum disorder (ASD) providers.

There will be no change in the benefit.

For **Alliance Medi-Cal** members, the Serious Mental Illness (SMI) behavioral health care benefit will continue to be carved out to the California Department of Health Care Services (DHCS) and managed by Alameda County Behavioral Health Care Services (ACBHS). The Alliance and ACBHCS have a Memorandum of Understanding that outlines how we work together to provide behavioral and mental health services to Alliance members.

For Alliance Group Care members, we will be responsible for all behavioral health care services.

At the Alliance, we are excited to develop a direct relationship with the behavioral health care providers who treat our members and to improve care coordination. We have included with this notice the Alliance Mild-to-Moderate Behavioral Health Provider Services Frequently Asked Questions (FAQ) to help provide more details about this change.

Thank you for your continued partnership and for providing high-quality care to our members and community. Together, we are creating a safer and healthier community for all.

Questions? Please call the Alliance Provider Services Department or you may contact your Provider Representative directly Monday – Friday, 7:30 am – 5 pm

Phone Number: 1.510.747.4510 www.alamedaalliance.org