



# California Programs for Managed Medi-Cal

- California Children's Services (CCS)
- Child Health and Disability Prevention Programs
- Early Intervention (EI)/Early Start (ES)
- Developmentally Disabled Services (DDS)
- Regional Centers
- Initial Health Assessments (IHA)
- Language Assistance Programs

# California Children's Services (CCS)

- California Children's Services (CCS) is a statewide program for children 0-21 years old.
- CCS financial eligibility is automatic with their Medi-Cal coverage.
- Treats children with certain physical limitations and chronic health conditions or diseases (<https://www.dhcs.ca.gov/services/ccs/pages/default.aspx>)
- Specific medically eligible conditions include but are not limited to chronic medical conditions such as cystic fibrosis, hemophilia, cerebral palsy, etc).
- Providers who know the CFMG member has a CCS-eligible condition and/or an open case should obtain authorization for services for that condition directly from CCS.
- **CCS can be contacted directly at:**
  - **Alameda County:** (510) 208-5970
  - **Contra Costa County** (925) 313-6400
- If the condition is not CCS medically eligible or if CCS eligibility is uncertain, providers follow the CFMG authorization procedures.

## Coordination of Care

- Children with CCS-eligible conditions should still see their PCP for primary case management, routine care, urgent care of non-eligible conditions, and for preventive care, including immunizations.
- CFMG relies on PCPs to coordinate services with CCS specialty providers. If the member is eligible for CCS services, CCS will provide medical case management for the specific CCS condition.

# Child Health and Disability Prevention Program (CHDP)

## What is Child Health and Disability Prevention Program (CHDP)?

- A preventative program that delivers periodic health assessments to low income children and youth using American Academy of Pediatrics Bright Futures guidelines. Also involved in community activities (Fluoride varnish training) and the Gateway Program (transition program for entry into Medi-Cal).
- 1973 (Health and Safety Code, Section 124025).

## How does it operate?

- CHDP operates at the county level by local area health departments.
- Three cities have their own CHDP programs: Berkeley, Long Beach and Pasadena.

## What does it provide?

- CHDP program oversees the screening and follow-up components of the federally mandated Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) program for Medi-Cal eligible children and youth from 0-21. CFMG physicians participate in CHDP.

## Where are they located?

### Alameda County

1000 San Leandro Blvd, Second Floor, Bldg C  
San Leandro, Ca 94577  
Phone: (510) 618-2070  
Email: [CHDP\\_Program@acgov.org](mailto:CHDP_Program@acgov.org)

### Contra Costa County

2500 Bates Avenue  
Concord, CA 94520  
(925) 313-6150  
Email: [chdp@cchealth.org](mailto:chdp@cchealth.org)

### Berkeley

1947 Center Street, 2<sup>nd</sup> Floor  
Berkeley, CA 94704  
(510) 981-5300  
[PublicHealth@cityofberkeley.info](mailto:PublicHealth@cityofberkeley.info)



# Early Intervention- Early Start

## What is Early Intervention-Early Start?

- California's Early Intervention Program, is known as Early Start, is a program for infants and toddlers from birth to three years of age at risk for developmental delays or with special developmental needs and their families. For children under three diagnosed with a hearing loss there is a simplified referral process for the California Early Start Program

<https://www.dds.ca.gov/EarlyStart/index.cfm>

## How Does it Work?

- **CFMG Primary Care Physicians can refer members for this program.** The physician or hospital will initiate the referral directly to the Regional Center.
- The point of entry to early intervention services is the Regional Center. The Regional Center for the East Bay works in partnership with other agencies to coordinate and support the children.
- All infants and toddlers potentially eligible for a regional center program will be evaluated by the Regional Center to determine eligibility for Early Start. For Alameda and Contra Costa counties these go to the Regional Center of the East Bay (<http://www.rceb.org/>)

## Locations?

- Regional Center Early Start Intake ([https://www.dds.ca.gov/EarlyStart/ES\\_FRC.cfm](https://www.dds.ca.gov/EarlyStart/ES_FRC.cfm))
  - ❖ Alameda County – Early Start Intake: (510) 618-6195 (under three years old). Family Resource Center: Family Resource Navigators: (510) 547-7322  
[www.familyresourcenavigators.org](http://www.familyresourcenavigators.org))
  - ❖ Contra Costa – Early Start Intake (510) 618-6195 (under three years old). Family Resource Center: Care Parent Network: (925) 313-0999



# Developmentally Disabled Services (DDS) and Regional Centers

- **California Department of Developmental Services is an agency through which California provides services and supports individuals with Developmental disabilities.**
- These disabilities include intellectual disability, cerebral palsy, epilepsy, autism and related conditions. Services are provided through developmental centers and regional centers. The regional centers serve as a local resource to help find and access services and support.
- **Regional Centers of the East Bay:**

## **Alameda County**

500 Davis Street, Suite 100

San Leandro, CA 94577

Phone: (510) 618-6100

FAX: (510) 678-4100

(Website: <http://www.rceb.org>)

## **Contra Costa County**

1320 Willow Pass Road, Suite 300

Concord, CA 94520

Phone: (925) 691-2300

TDD: (925) 674-8016

FAX: (925) 674-8001

(Website: <http://www.rceb.org>)



# Initial Health Assessment (IHA)

## What is the Initial Health Assessment?

- A new or re-enrolled Medi-Cal member's visit to his/her Primary Care Physician within 120 days of enrollment for a preventative exam.

## What is done at the Initial Health Assessment?

- The Staying Healthy Assessment (SHA) is administered by the PCP and documented in the member's medical record, and billed to CFMG.

<https://www.dhcs.ca.gov/formsandpubs/forms/pages/stayinghealthy.aspx>

- This helps to personalize care plans and streamlines HEDIS documentation.



# Initial Health Assessment (IHA)

## How the IHA's are Distributed to CFMG Providers

- Once a month, CFMG faxes the IHA reports for Anthem Blue Cross and Alameda Alliance for Health to the primary care physician offices.
- The PCP is responsible for checking eligibility, contacting the member and scheduling the IHA within 120 days.

## Screening Tools

- Staying Health Assessment (SHA)– this should be provided upon enrollment and then subsequently at certain age intervals.
- The SHA assesses health risk behaviors. The SHA is the Department of Health Care Services version of Individual Health Education Behavioral Assessment (IHEBA).
- There are 7 pediatric of SHA or IHEBA's
- <https://www.dhcs.ca.gov/provgovpart/Documents/AB340/AB340MediCalManagedCareScreeningTools.pdf>

# Language Assistant Programs

	ALLIANCE	ANTHEM
<b>Face to Face:</b>	X	X
<b>Over the phone:</b>	X	X
<b>CRS/TTY:</b>	711	711/TTY Only 1-800-735-2922
<b>Notice:</b>	5 business days notice	72 hours notice
<b>Form:</b>	<a href="K:\CFMG\Compliance\Department Specific documents\Compliance\AAH\LAP">K:\CFMG\Compliance\Department Specific documents\Compliance\AAH\LAP</a>	<a href="K:\CFMG\Compliance\Department Specific documents\Compliance\ABX\LAP">K:\CFMG\Compliance\Department Specific documents\Compliance\ABX\LAP</a>
<b>Fax:</b>	855-891-7172	
<b>Phone:</b>	510-747-4510 Provider Services 510-809-3986 (Over Phone-24/7)	800-407-4627 Provider Services 800-224-0336 Nurse Line (24/7) 800-368-4424 (TTY 24/7)



# Thank you! Questions?

Should you need any additional resources related to this information, please contact Sharon Wright, Provider Relations Manager at [Sharon.wright@cfmg.co](mailto:Sharon.wright@cfmg.co)

